

## CONTACT

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## PROFILE

Accomplished Emergency / Crisis / Organizational Resilience Leader with a background in Meteorology, and twenty years exp. at all levels of the government, NGOs, and the private sector. A dynamic leader with excellent technical skills, driven by clear goals & objectives, evident in the dozens of emergency plans, playbooks and procedures developed. Implements, and improves emergency training and exercise activities including AAR & Improvement Planning.

Completed the Master Exercise Practitioner Program (MEP) in 2011. Designed, planned, and conducted HSEEP compliant multi-jurisdictional and multidisciplinary exercises of all sizes and types, as well as planned and evaluated State and National Level exercises. Develop integrated, multi-year, training and exercise plans.

A forever learner with an Enterprise-wide mind set and out of the box thinker, who can get to the heart of an organization's needs, goals & objectives to create a program that works best for them.

Work includes extensive Emergency Operations Planning & development, deployment to declared disaster area as Deputy Ops Chief at the JFO. Build Comprehensive Building Evacuation plans, Continuity of Operations (COOP), Regional Response Coordination Center SOPs, Large venue Safety Plans, Crisis Management Team procedures, Earthquake plans, Hospital evacuation, Energy Assurance, Threat Assessments, and mitigation planning. Train, teach & mentor all types of personnel on ICS &

# NICHOLE COLLINS

## *Emergency Management Professional*

### Certifications/Licenses

**MEP** Master Exercise Practitioner

**ICS 300/400 + CC** Incident Command System highest levels

**COTR** Contracts specialist

**COOP Practitioner** Continuity of Operations Planning

**FEMA PDS** Professional Development Series & **30 + more Certifications in EM**

**CPR AED** Life safety and lifesaving Certification in IL and CO

### Top Skills

**Crisis Management, Emergency Management, Business Continuity, Organizational Resiliency, Threat, Hazard, & BIA Risk Assessments. Building All-hazards programs or evaluating & improvement of existing programs. Ability to work with all levels and functions to effectively communicate & coordinate**

### WORK EXPERIENCE

#### **Crisis Preparedness & Response Manager**

Western Union HQ – Denver, CO  
November 2020 to Present

#### **Emergency Management Specialist**

Department of Energy / Western Area Power Administration - CO  
October 2018 to 2020

#### **Emergency Management Consultant / Contractor**

Emergency Weather Impact – Remote – IL/WI/IN  
August 2008 to 2018

#### **Emergency Management Coordinator**

Village of Hoffman Estates OEM - Hoffman Estates, IL  
August 2011 to January 2014

#### **Mission Assignment Manager (MAM) / EM Program Specialist**

FEMA/DHS - Chicago, IL  
March 2010 to July 2011

#### **EMA Communications & Warning Supervisor**

DuPage County - Homeland Security & Emergency Management - Wheaton, IL  
August 2005 to February 2010

### Additional Skills

Training Delivery (17+ years), Threat & Risk Assessments, BIA, Compliance & Privacy, Incident management tools, Emergency Mass Communication, Government Relations (17+ years), LIAISON (15 years), Disaster Training and Exercise (20+ years), EM, DR, Operational Resilience (15+ years), NIMS, HSEEP, Incident Command (20+ years), Hospitality management (16+ years), Public Speaking (17+ years), Weather